

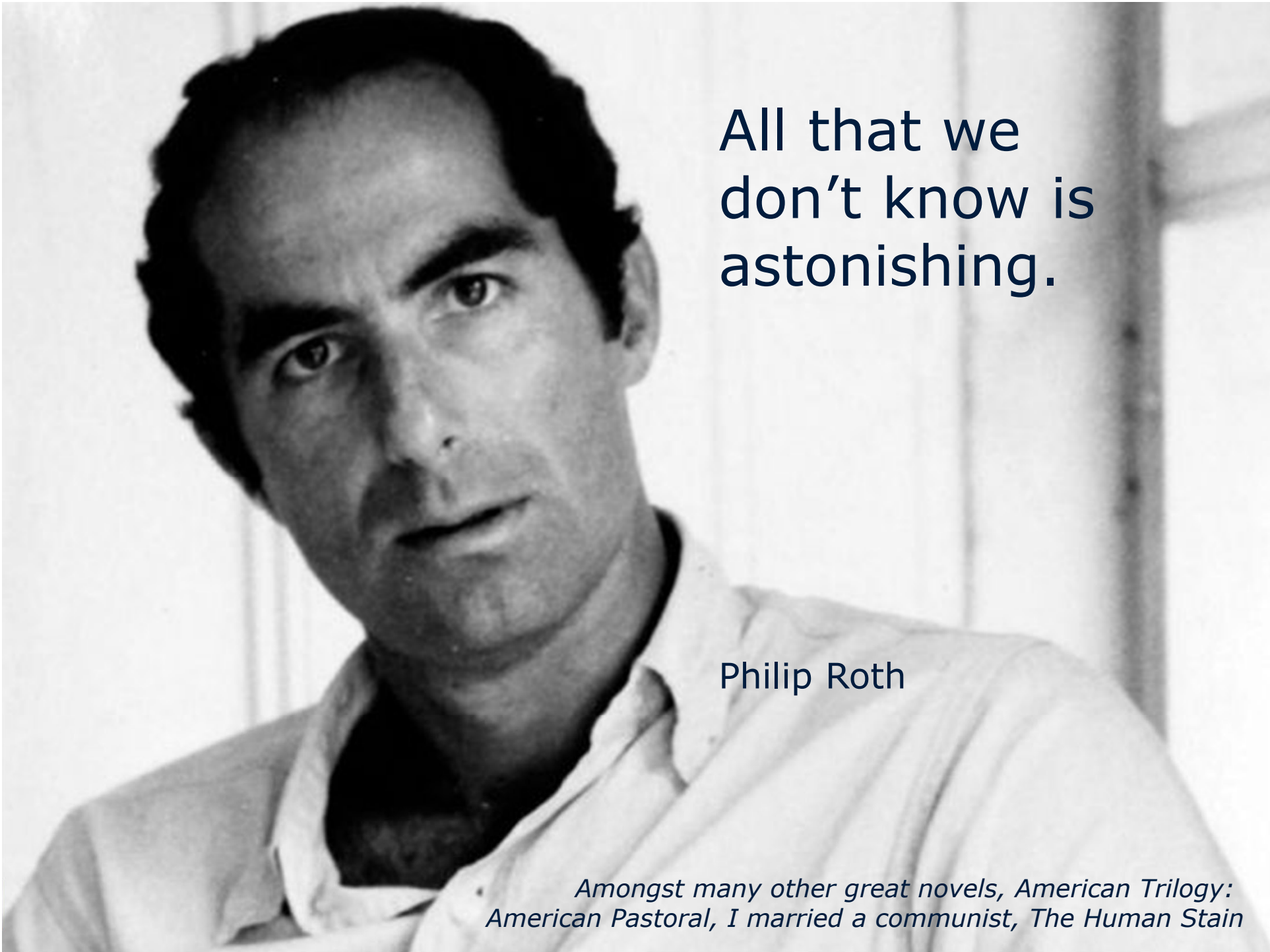


# Handling uncertainty in health policy decision making

**Manuela A. Joore**

**Professor Health Technology Assessment & Decision Making**

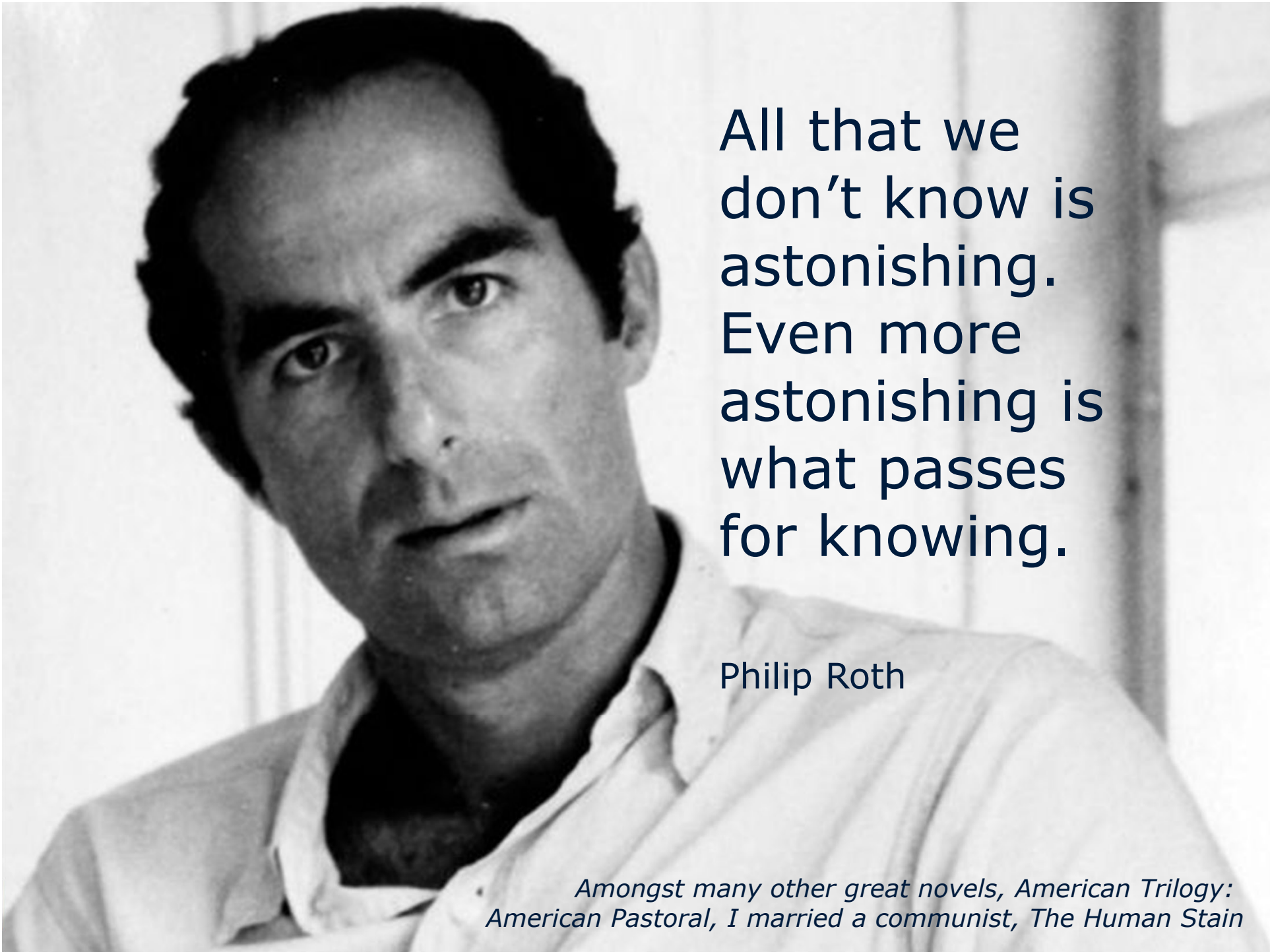
**[m.joore@mumc.nl](mailto:m.joore@mumc.nl)**

A black and white portrait of Philip Roth. He is a middle-aged man with dark, wavy hair, looking slightly to the left of the camera with a serious expression. He is wearing a light-colored, possibly white, button-down shirt that is open at the collar. The background is out of focus, showing vertical lines that could be window frames or a wall.

All that we  
don't know is  
astonishing.

Philip Roth

*Amongst many other great novels, American Trilogy:  
American Pastoral, I married a communist, The Human Stain*

A black and white portrait of Philip Roth, a man with dark, wavy hair, looking slightly to the left with a serious expression. He is wearing a light-colored, open-collared shirt. The background is out of focus, showing vertical lines.

All that we  
don't know is  
astonishing.  
Even more  
astonishing is  
what passes  
for knowing.

Philip Roth

*Amongst many other great novels, American Trilogy:  
American Pastoral, I married a communist, The Human Stain*

# Topics in this presentation

- **Uncertainty matters**
- Uncertainty intolerance
- Ways forward



**Probability** intervention is cost-  
effective

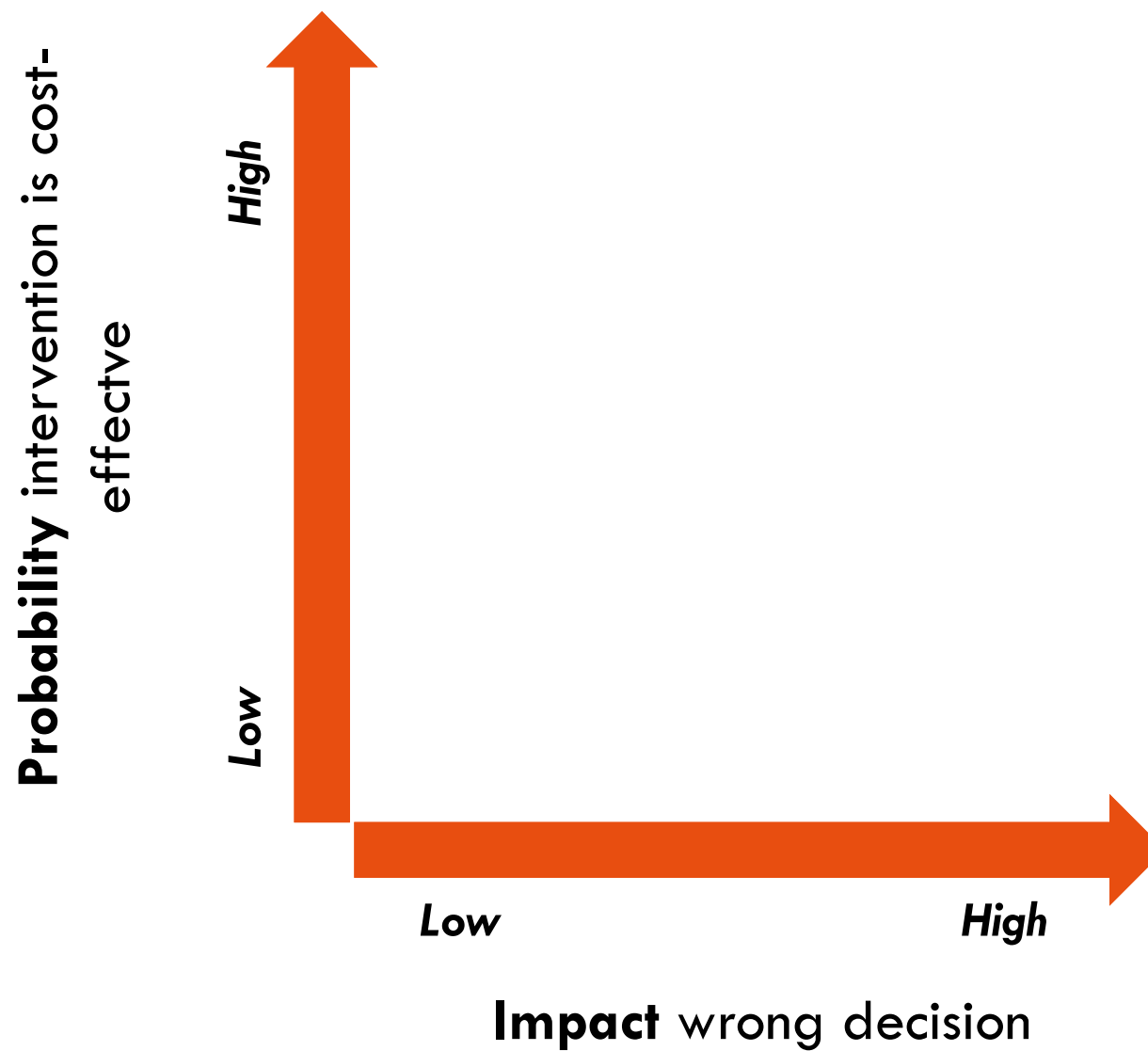
*Low*

*High*

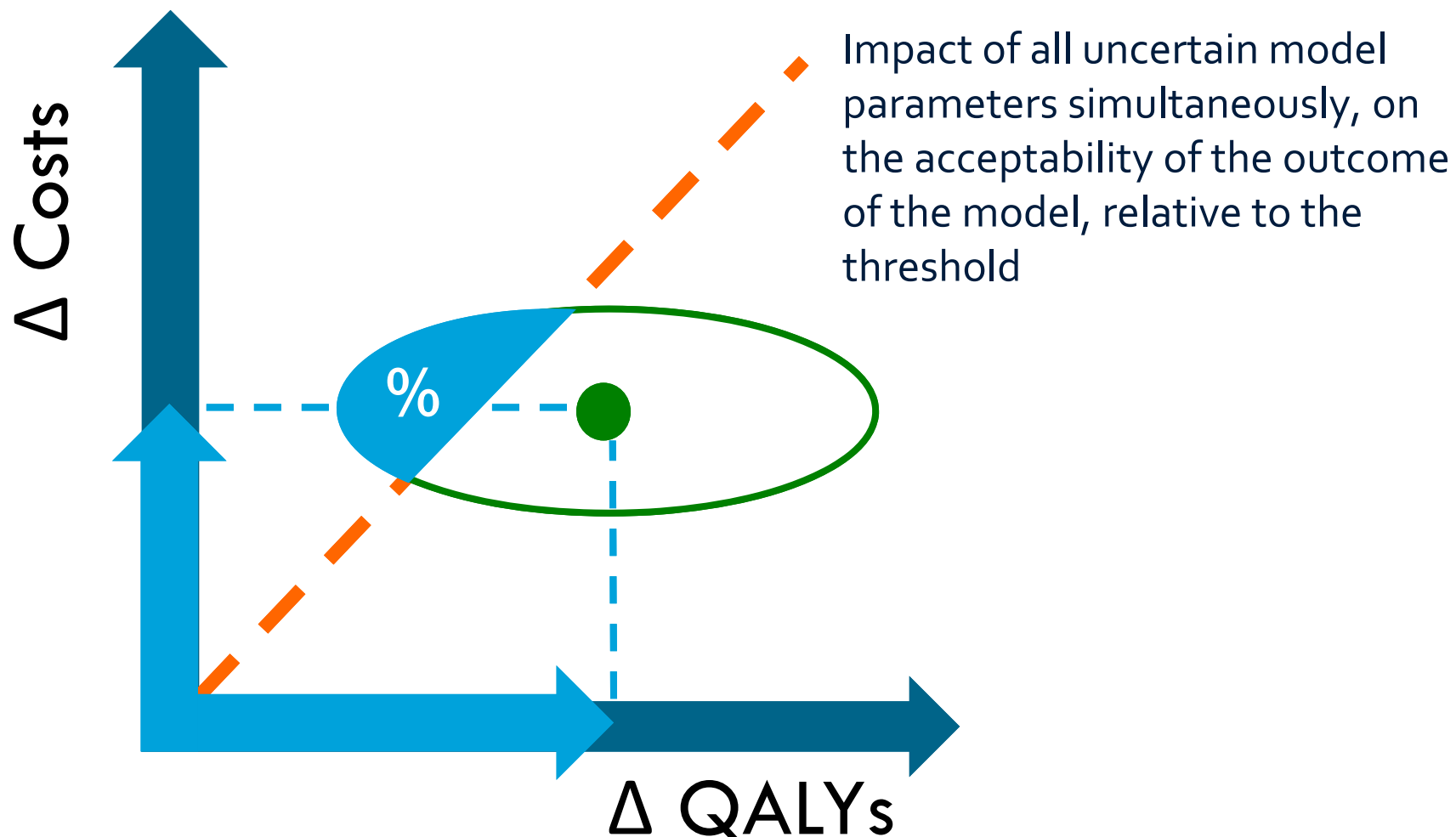




# Risk

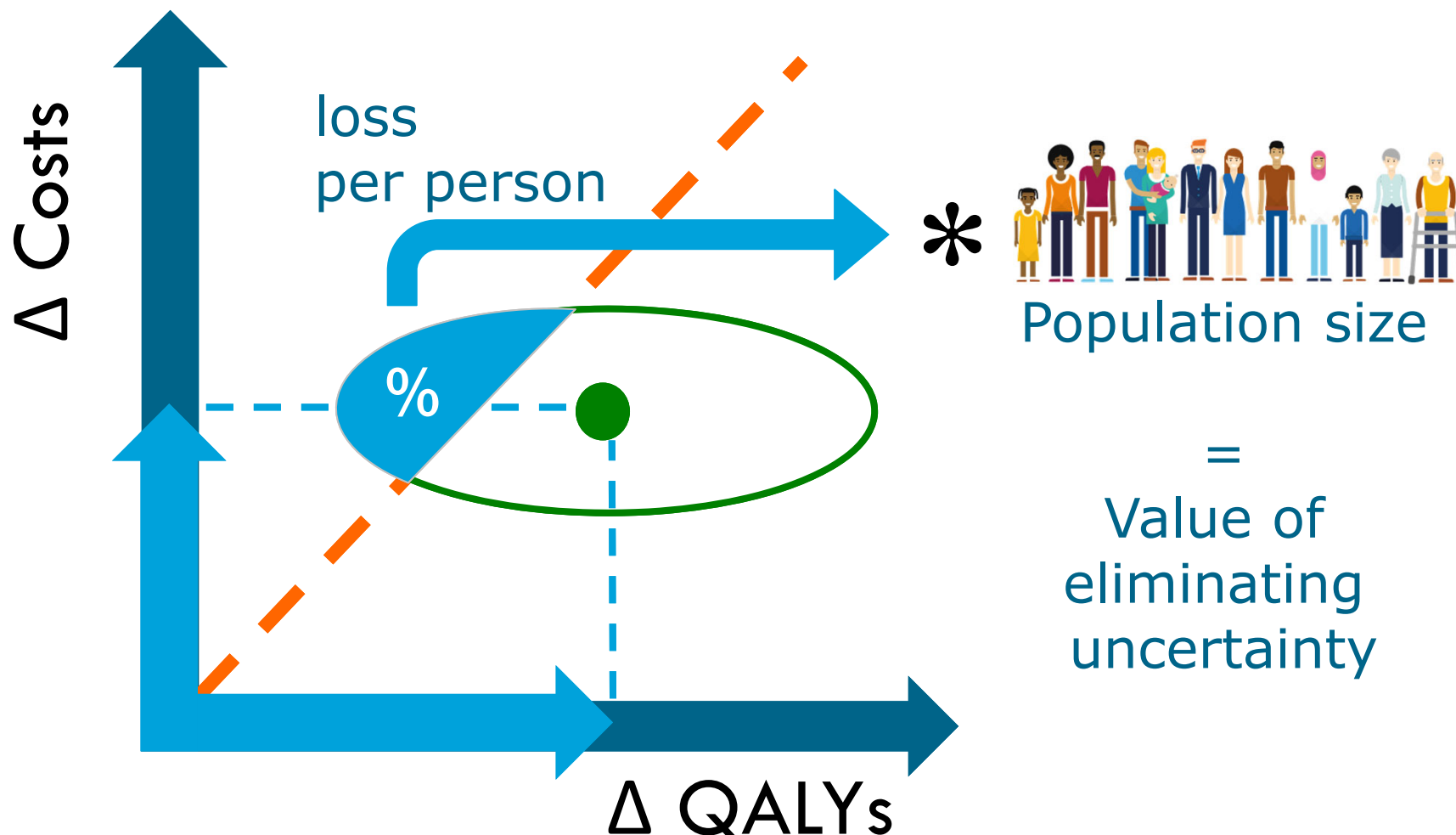


# Probability

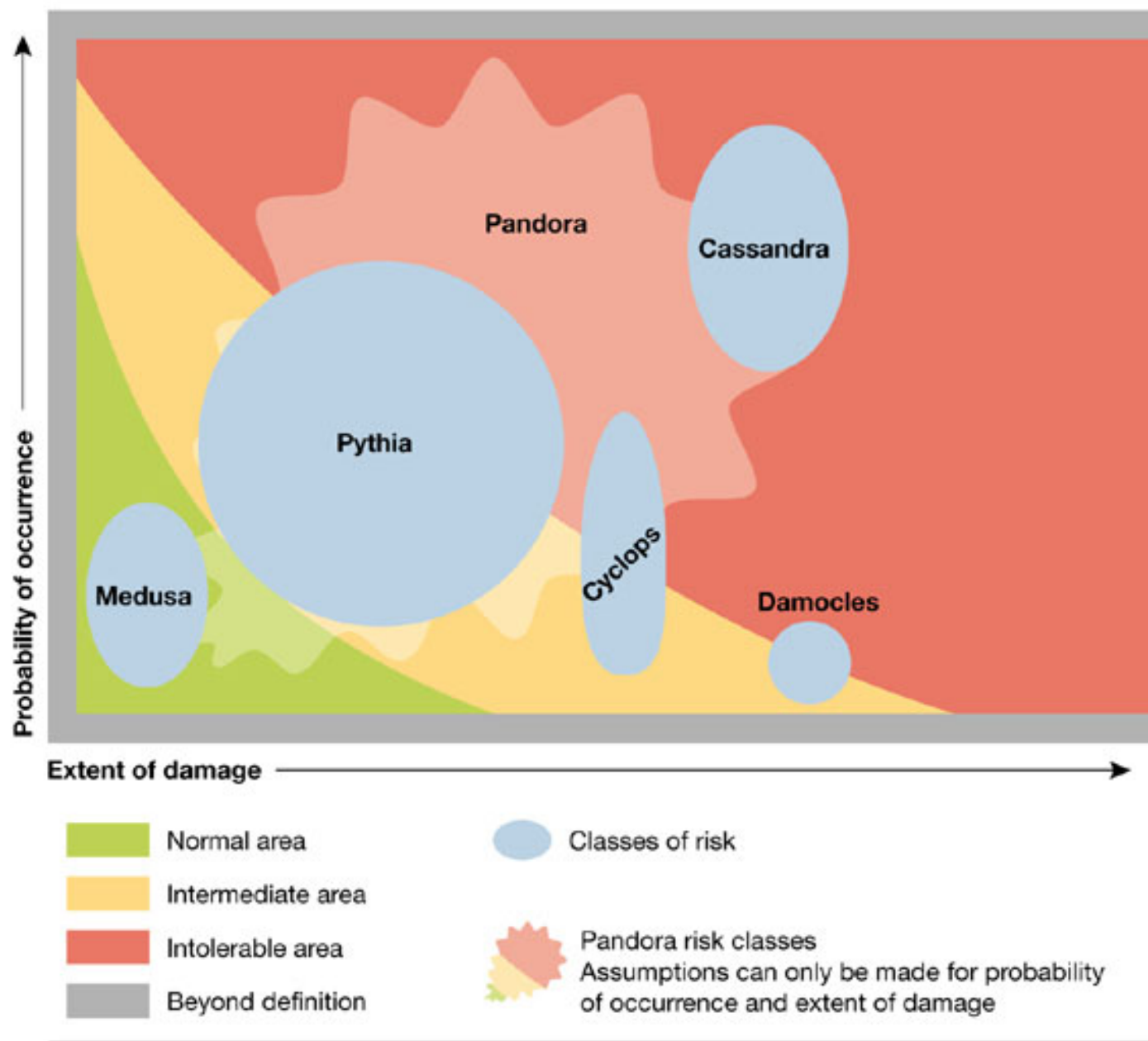


# Probability & impact = Risk

Value of information

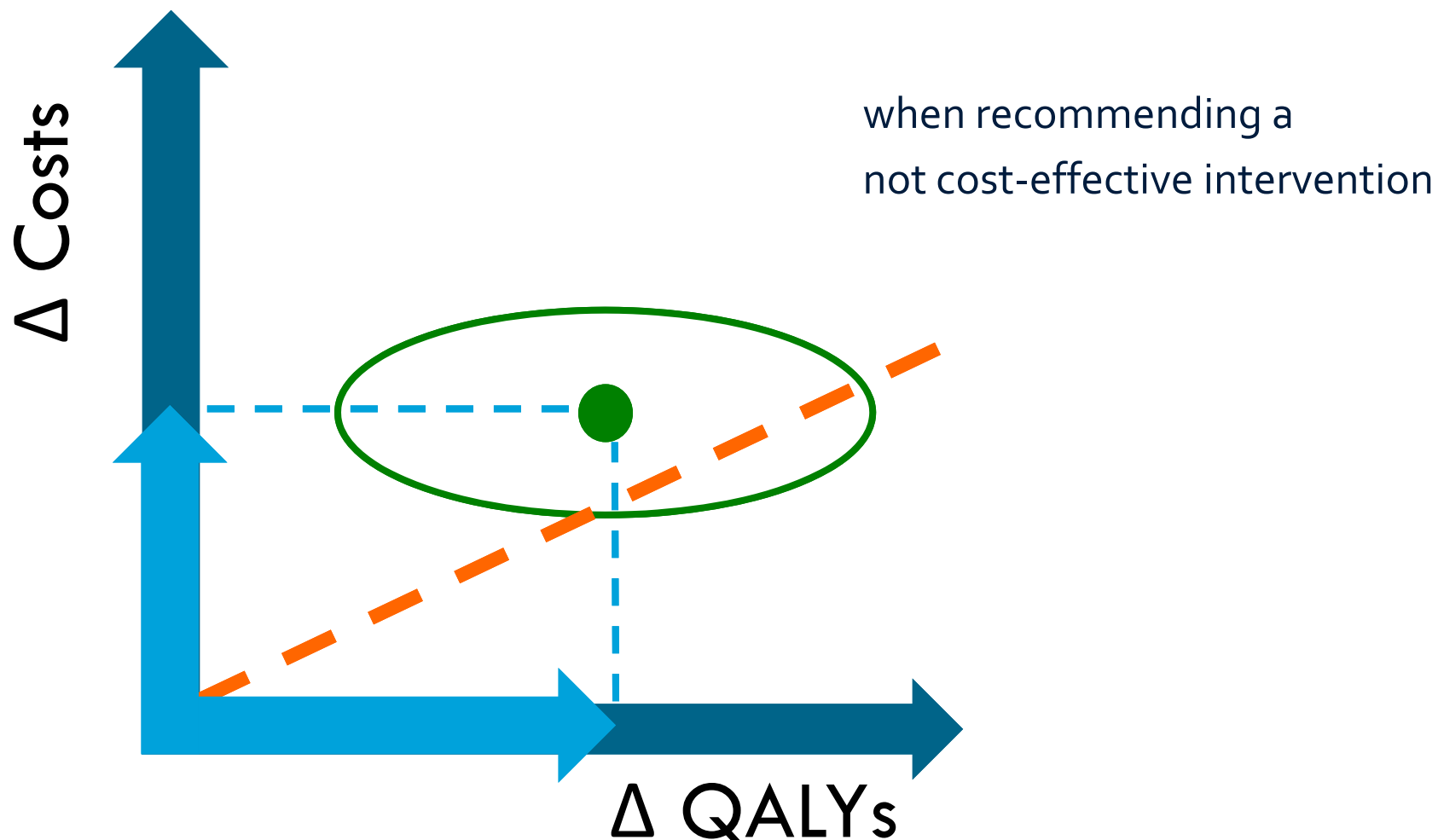






Klinke & Renn  
Systemic risks: a new  
challenge for risk  
management,  
Volume: 5, Issue: S1,  
Pages: S41-S46

## Net loss



# Topics in this presentation

- Uncertainty matters
- **Uncertainty intolerance**
- Ways forward



Value of science for society

“Of all its many values, the greatest must be the freedom to doubt.”

Richard Feynman

# Journal of Cell Science

## ESSAY

### **The importance of stupidity in scientific research**

Martin A. Schwartz

Journal of Cell Science 2008 121: 1771 doi: 10.1242/jcs.033340

# UNKNOWN

A black and white photograph of a child walking away from the camera down a dark, overgrown path. The path is flanked by dense foliage and trees, creating a tunnel-like effect. At the end of the path, there is a bright, glowing light source, possibly the sun or a fire, which illuminates the child and the path ahead. The child is wearing a striped shirt and dark pants, and is holding a stick in their right hand. The overall mood is mysterious and hopeful.

but,  
assessments are supposed to inform...decisions



# Knowledge is power

(Scientia Potentia Est)

Attributed to Francis Bacon; Thomas Hobbes, Leviathan, 1668)



- Uncertainty intolerance <sup>Van Asselt; Grutters</sup>
  - Uncertainties are deemed irrelevant & evaded
  - Unwillingness to demand and systematically produce uncertainty information
  - Lack of openness towards the possible inconclusiveness of science



# Uncertainty intolerance

- “Society” prefers quantification
- Consequence is dramatic simplification
  - Model = blinder
  - Ignoring uncomfortable knowledge and aspects of which we know little
- Generates controversies and erodes trust
  - Fails to take stakeholder views into account
  - Increases fragility to unknowns

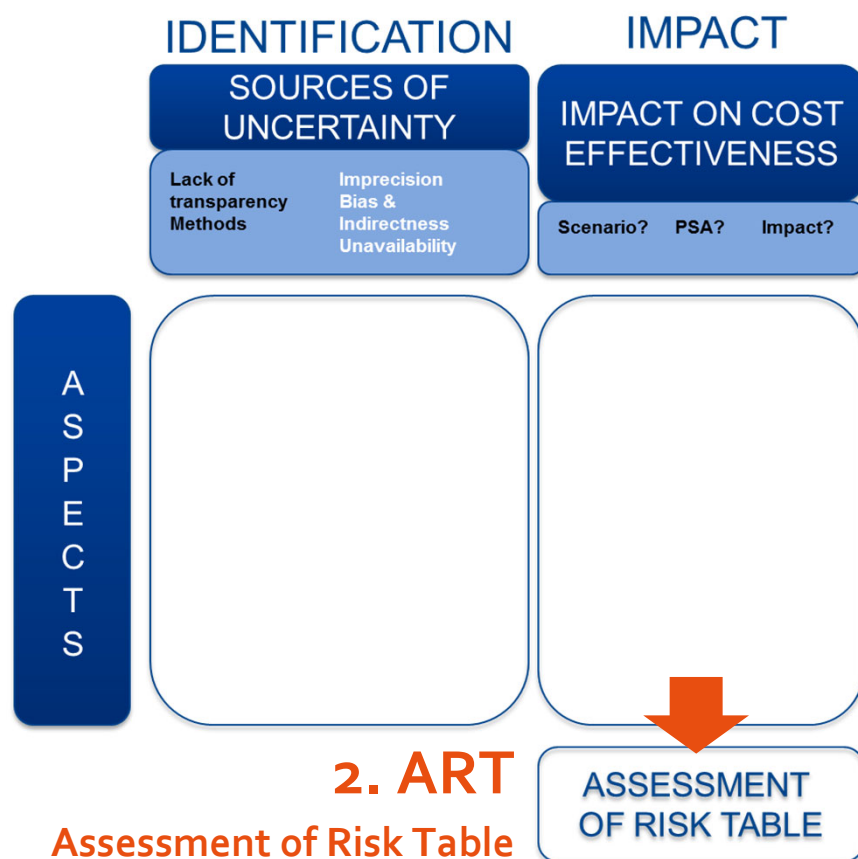
## Topics in this presentation

- Uncertainty matters
- Uncertainty intolerance
- **Ways forward: a framework for**
  - identification,
  - assessment,
  - communication of uncertainty

# Framework: TRUST, ART & ARC

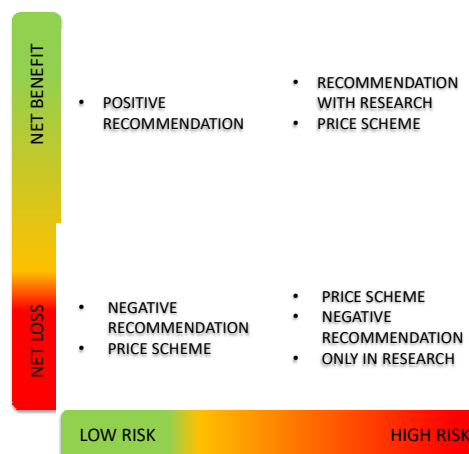
## 1. TRUST

Transparent Uncertainty aSessmentT



## 3. ARC

Appraisal of Risk Chart



# Development of the framework

- Literature review
- Group interview with stakeholders of Dutch Health Care Institute
- Application on case studies
- Interviews with policy advisors and researchers (n=10)

# Identifying: Understanding uncertainty as a two-dimensional concept (Walker W. et al., 2003)

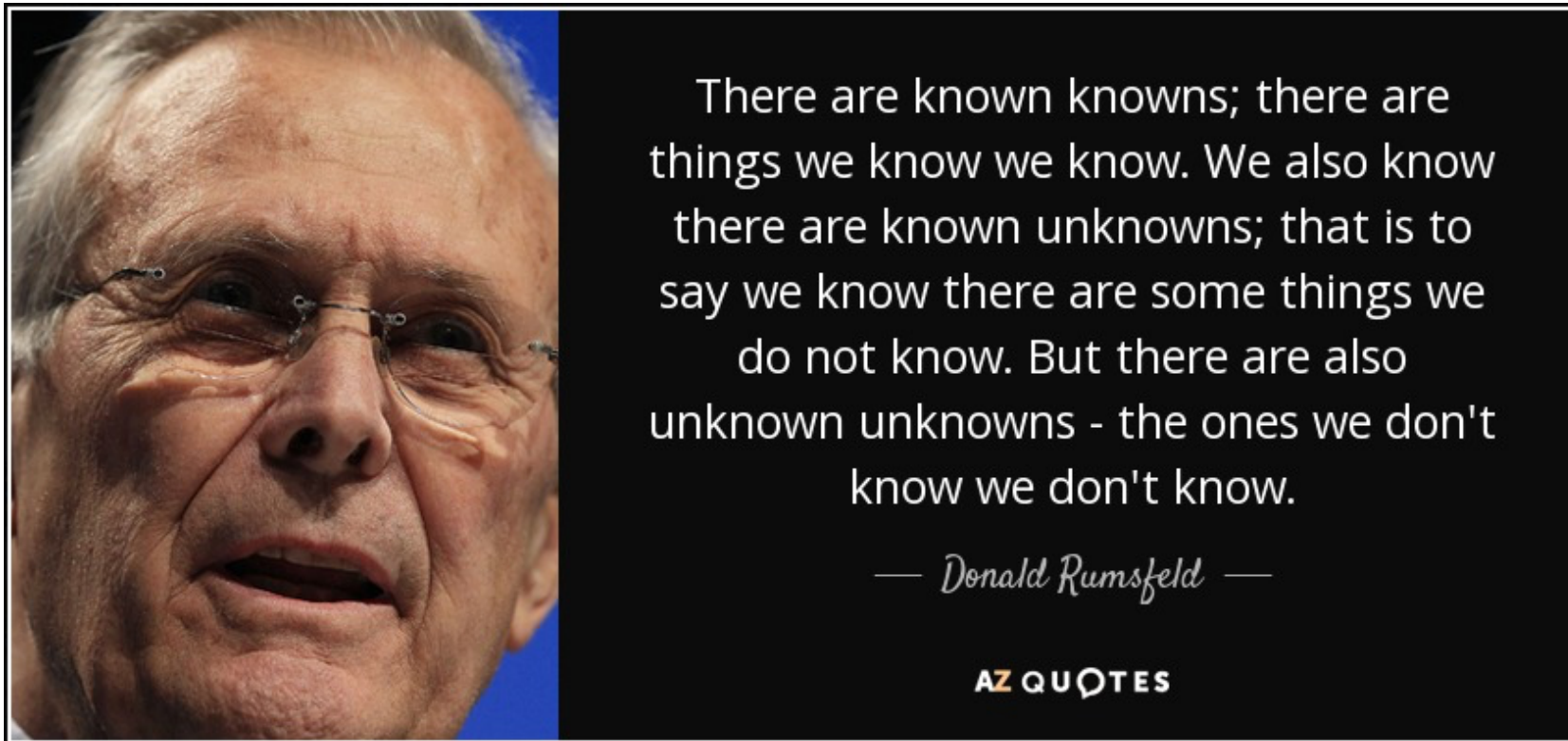
## Level (*source*)

- From determinism to ignorance

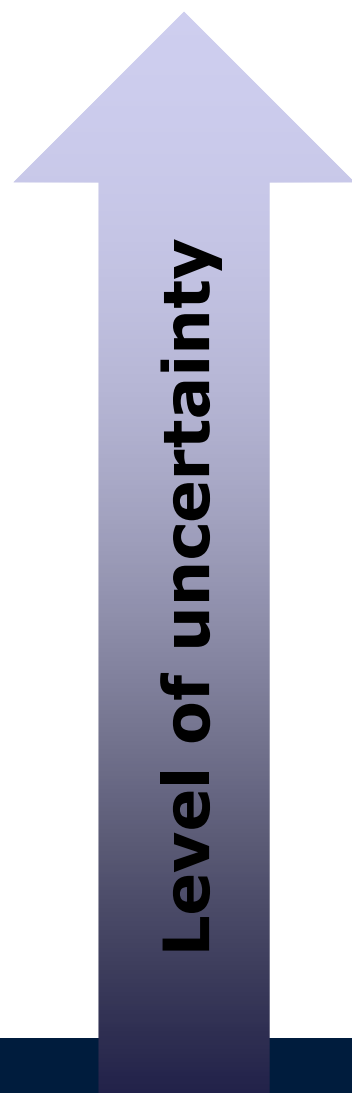
## Location (*model aspects*)

- Model context / boundaries
- Model structure
- Model inputs / parameters
- Model implementation
- Model outcome (accumulated)

# Level of uncertainty: Known knowns, known unknowns, unknown...

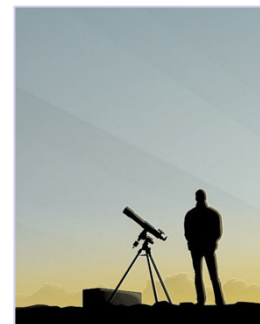


# Level (*source*) of uncertainty



## Known known

Imprecision



## Known unknown

Bias:

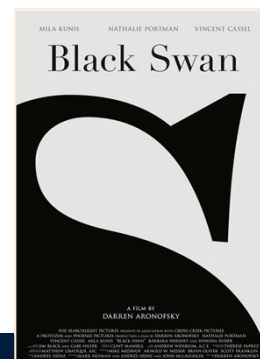
Lack of observations

Conflicting observations



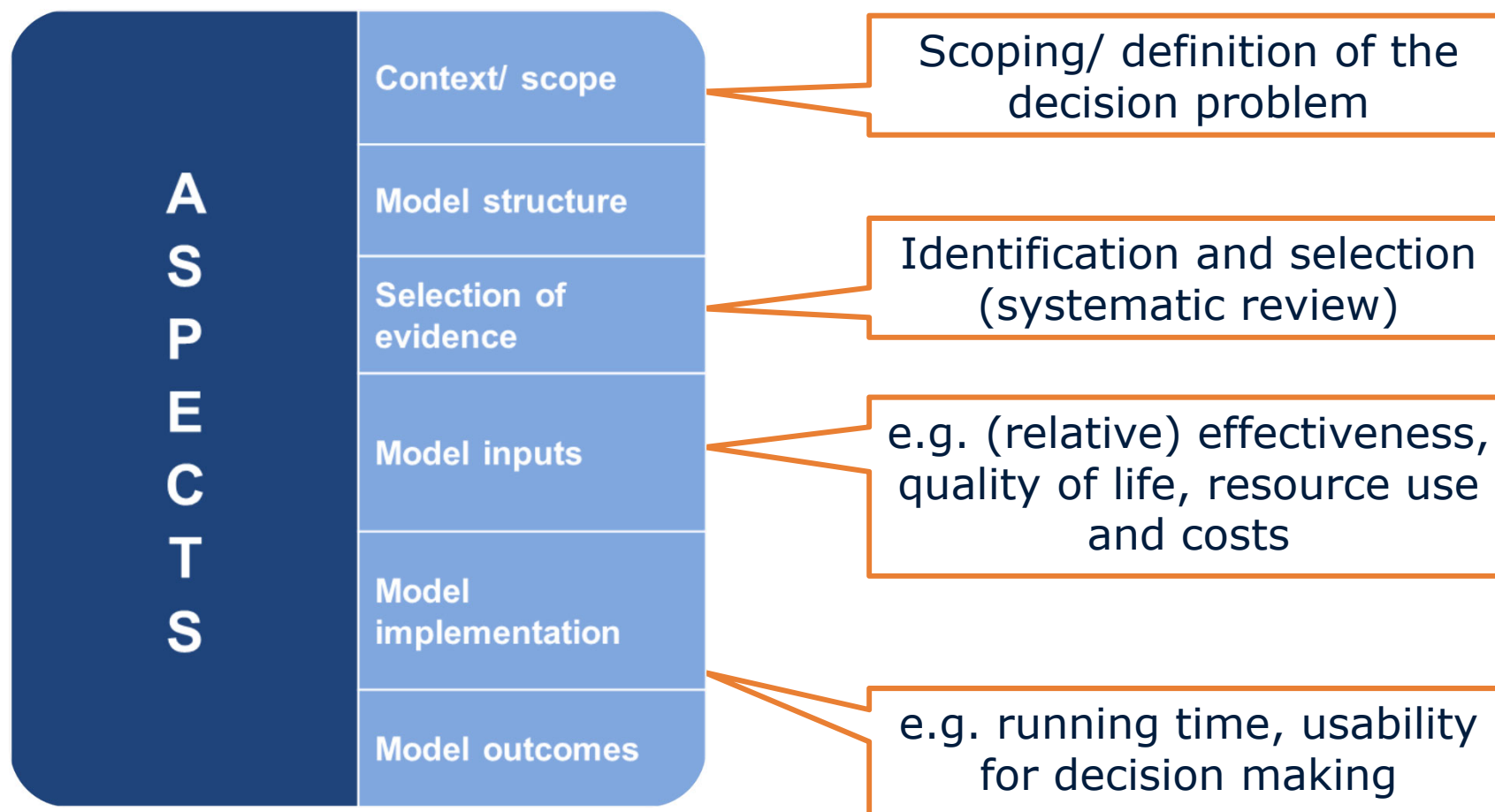
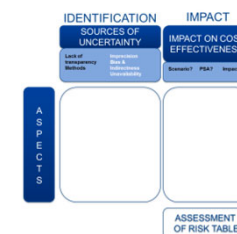
## Unknown unknown

Ignorance

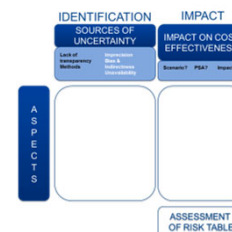




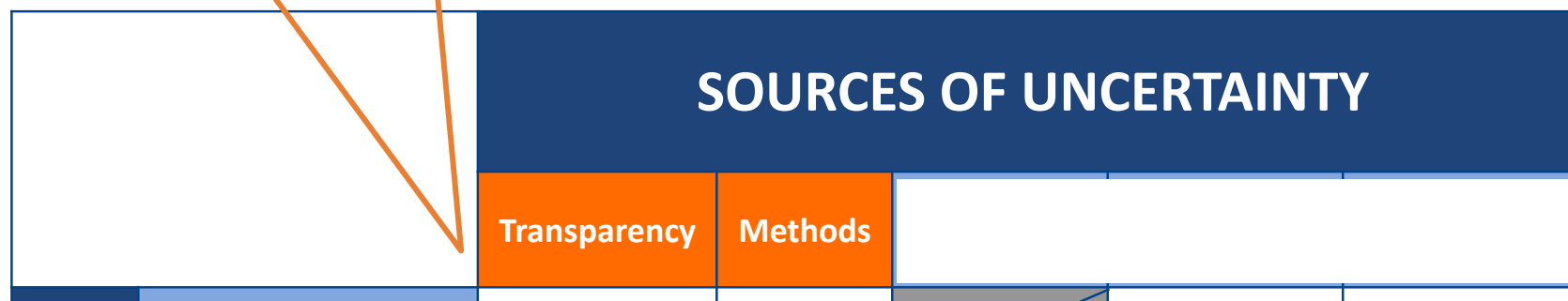
# TRUST: Aspects of the assessment



# TRUST: identification of uncertainty

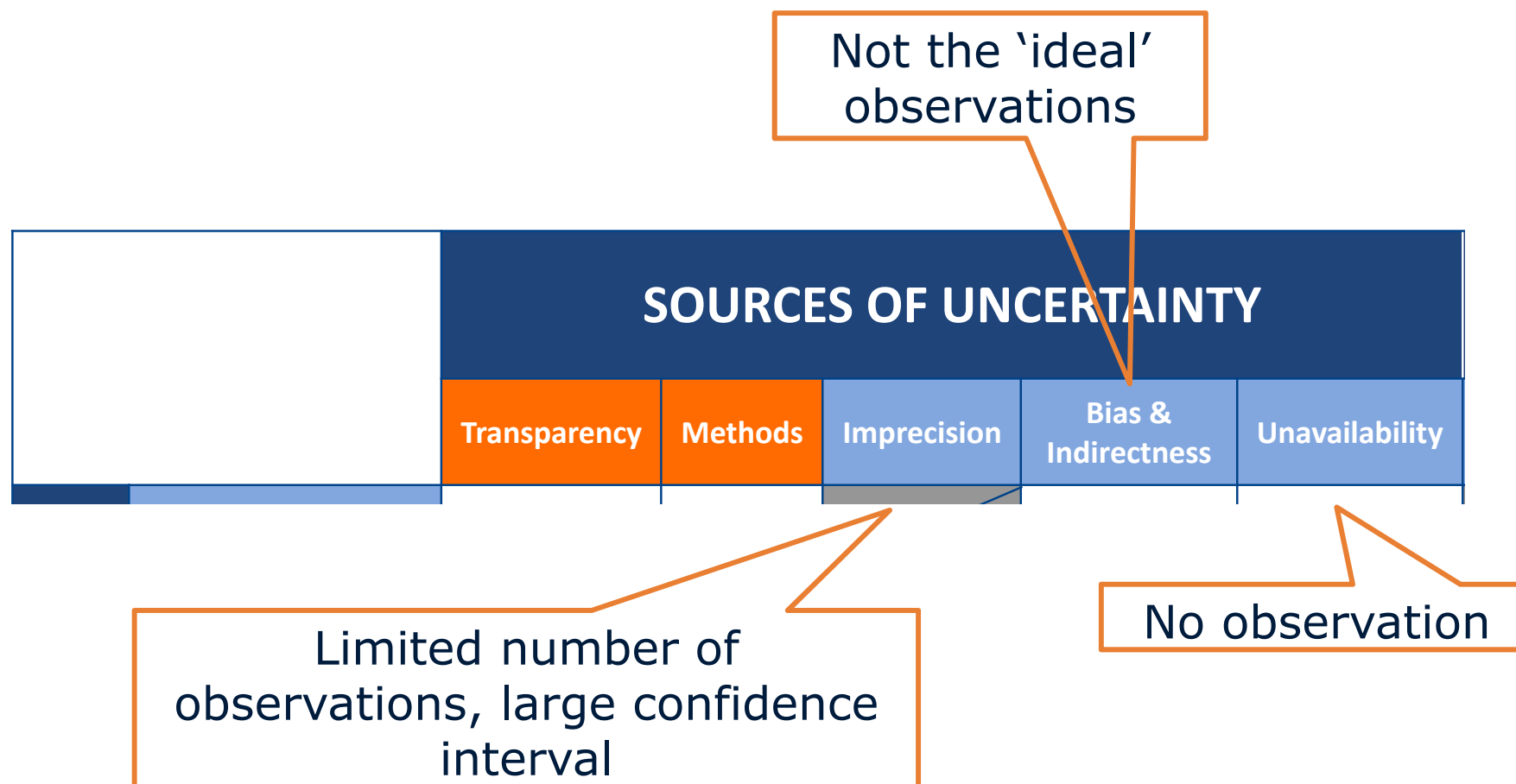
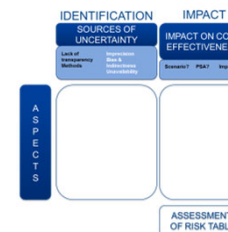


Clarity in presentation  
Description/justification of methods



Are best research practice  
guidelines followed?  
Is the 'reference case' followed?

# TRUST: identification of uncertainty



# TRUST: identification of uncertainty

		SOURCES OF UNCERTAINTY				
		Transparency	Methods	Imprecision	Bias & Indirectness	Unavailability
ASPECTS	Context/ scope	Green	Red	Grey	Red	Green
	Model structure	Green	Green	Grey	Green	Grey
	Selection of evidence	Green	Green	Grey	Green	Red
	Model inputs	Green	Green	Green	Green	Red
	Model implementation	Green	Green	Grey	Grey	Grey
	Model outcomes	Green	Grey	Grey	Grey	Grey

# TRUST: Impact on cost effectiveness

## IMPACT ON COST EFFECTIVENESS

Included in PSA?

Explored through a  
scenario analysis?

High impact on  
cost  
effectiveness?

# TRUST: identification and impact on cost effectiveness

		SOURCES OF UNCERTAINTY					IMPACT ON COST EFFECTIVENESS		
		Transparency	Methods	Imprecision	Bias & Indirectness	Unavailability	PSA?	Scenario?	High impact?
A S P E C T S	Context/ scope								
	Model structure								
	Selection of evidence								
	Model inputs								
	Model implementation								
	Model outcomes								

# Assessment of Risk Table (ART)

## *Summary of cost effectiveness results (threshold € 20,000)*

ICER (mean)	€ 27,000	ICER (lower)	Not reported
% cost-effective	36 %	ICER (upper)	Not reported

## *Risk metrics*

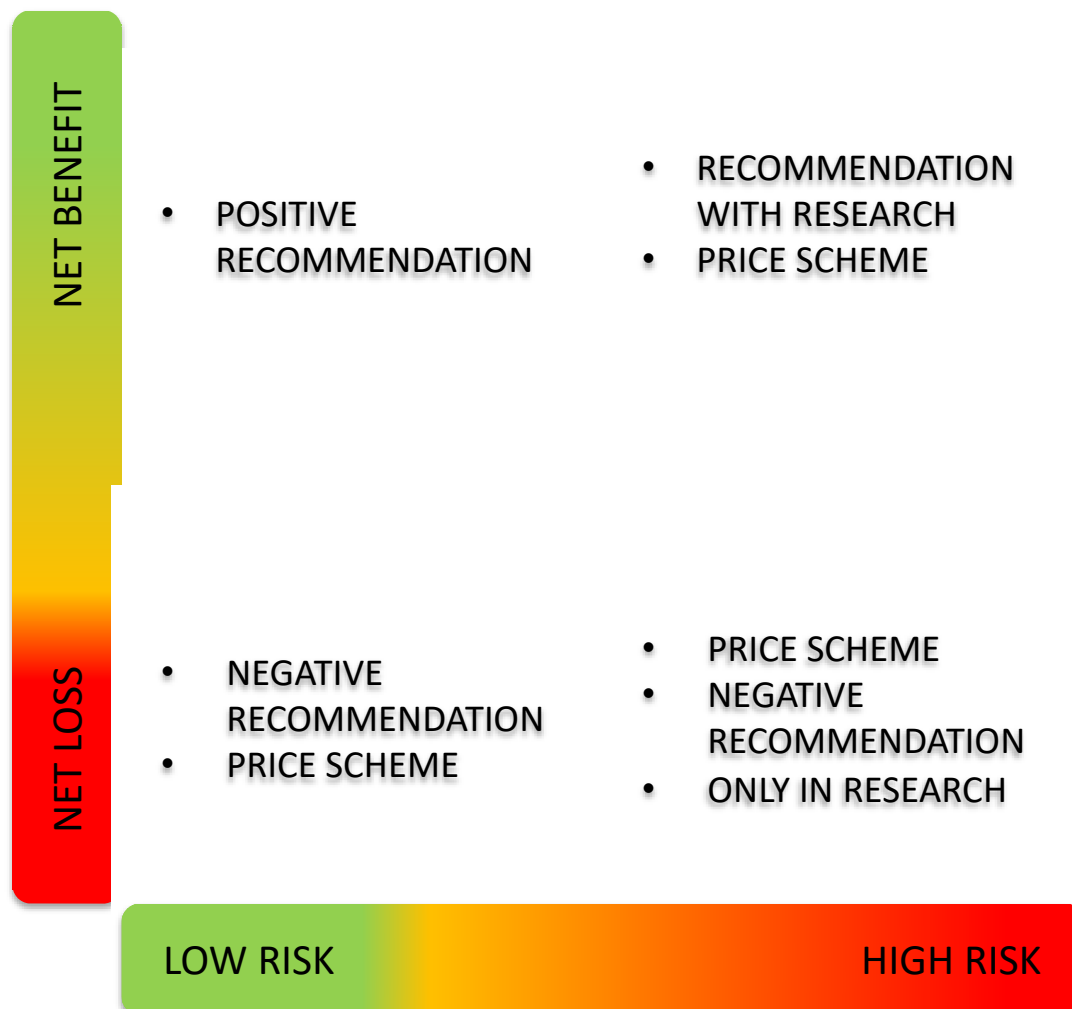
EVPI (A):	€ 2.4 m
Net loss (B):	€ 4.5 m
Risk (A+B):	€ 6.9 m

## *Uncertainties with high impact identified in TRUST tool*

In PSA:	Relative effectiveness	Cost of the technology	
Not in PSA:	Different use of the technology	Adverse event risk associated with radiation	Impact on quality of life; model structure



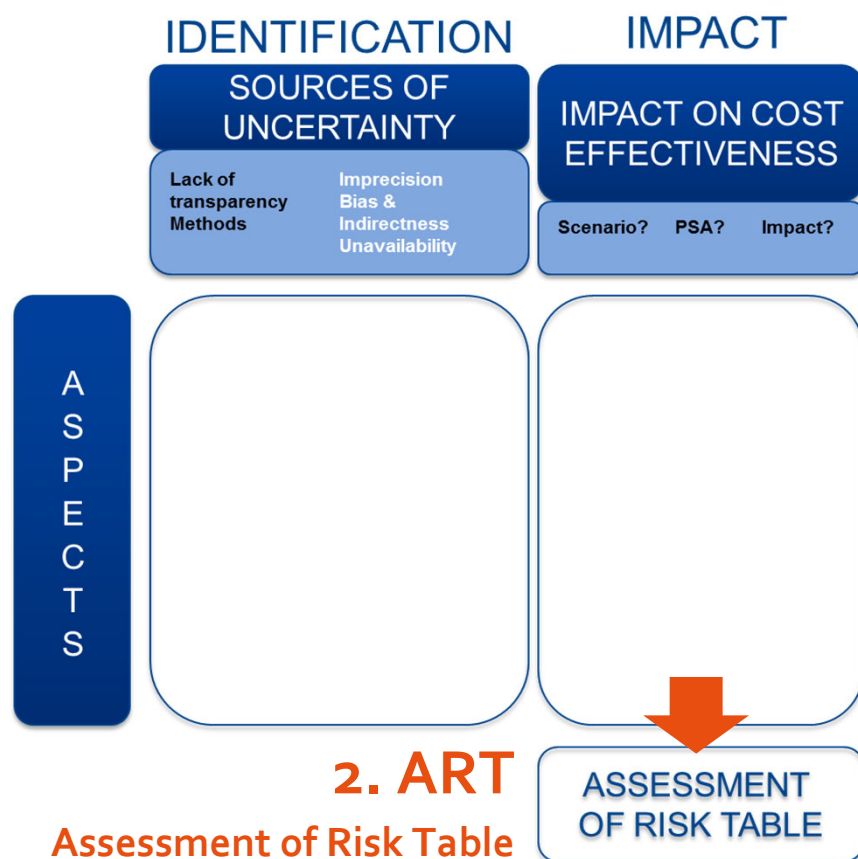
# Appraisal of Risk Chart (ARC)



# Framework: TRUST, ART & ARC

## 1. TRUST

Transparent Uncertainty aSessmentT

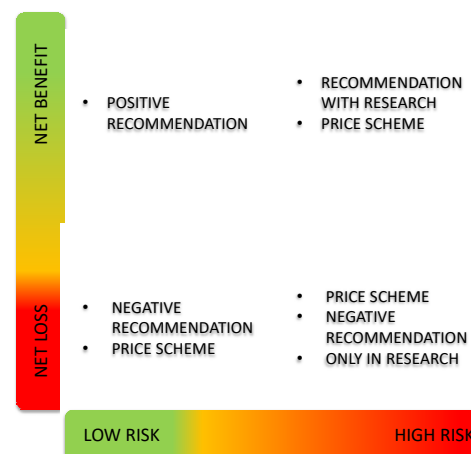


## 2. ART

Assessment of Risk Table

## 3. ARC

Appraisal of Risk Chart



# Conclusion

- We show probability (of cost-effectiveness), but probability  $\neq$  risk
- In some/many cases, risk itself is uncertain,
- But society is uncertainty intolerant (and so are we...),
- And models are often used as blinders,
- As a result, decision making is hampered.
  
- Ways to do better:
  - Identify
  - Assess
  - Communicate
  - & Manage
  - Uncertainty

## Question 1

- Does the TRUST tool contain the information needed and is it clear?

		SOURCES OF UNCERTAINTY					IMPACT ON COST EFFECTIVENESS		
		Transparency	Methods	Imprecision	Bias & Indirectness	Unavailability	PSA?	Scenario?	High impact?
A S P E C T S	Context/ scope								
	Model structure								
	Selection of evidence								
	Model inputs								
	Model implementation								
	Model outcomes								

## Question 2

- Is the information in ART complete and understandable?

### *Summary of cost effectiveness results (threshold € 20,000)*

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### *Risk metrics*

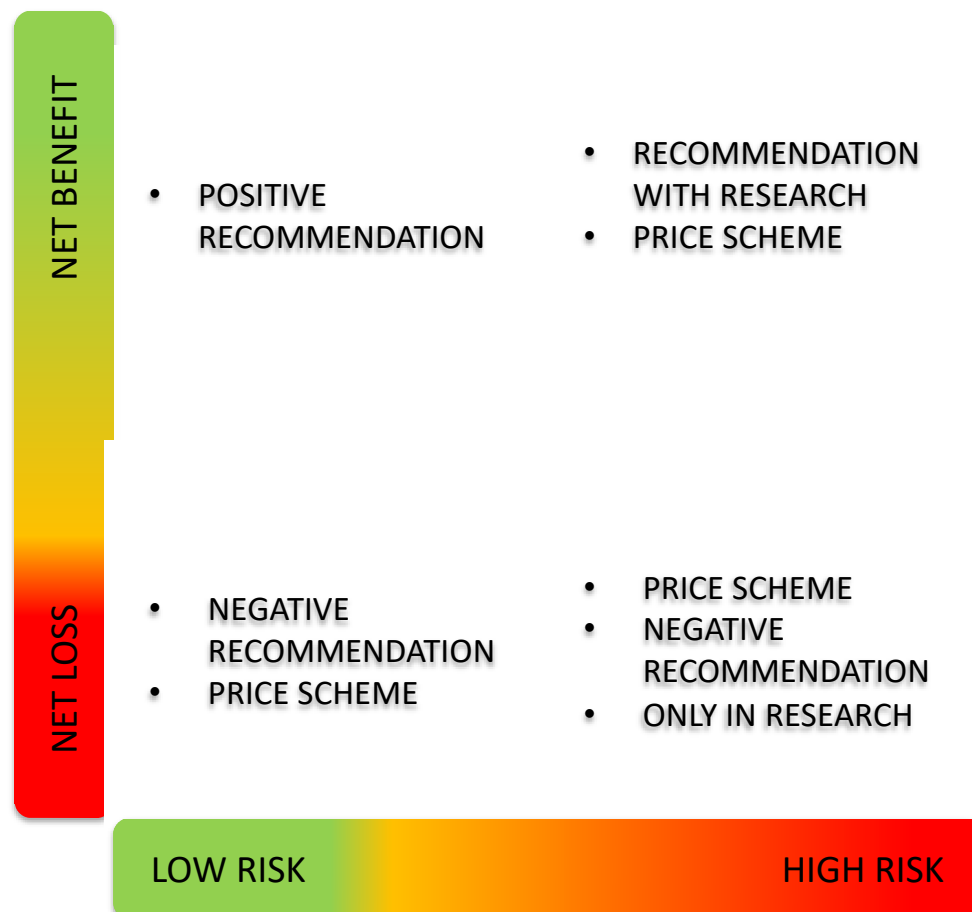
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### *Uncertainties with high impact identified in TRUST tool*

In PSA:	Relative effectiveness	Cost of the technology	
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## Question 3

Are the risk management options in the risk assessment chart clear and complete?





Maastricht University



CAPHRI School for Public Health and Primary Care

**Thank you!**

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